

Setting new standards. May 2023

CONTENTS

1. Writing foundation

- 1. Why we need a Content Style Guide
- 2. Who we are and what we do
- 3. Who we speak to
- 4. Writing goals
- 5. Our brand values
- 6. Voice and tone

1. Specific guidelines

- 2. Content Guidelines
- 3. MYTY terms
- 4. Grammar and Mechanics
- 5. MYTY Hashtags



MYTY



This guide helps us to use a consistent voice, tone, language, terminology, grammar, and writing technique in every piece of writing for MYTY across our network. Understanding who we are, helps us to know what we want to say:

OUR APPROACH

We unite complementary skills through the targeted partnership of specialists.

OUR MISSION

We want to build the most attractive agency network in Europe.

OUR WHY

We believe in empowering our agencies to focus on their core expertise while offering access to a truly collaborative high-expertise alliance of agencies for our clients.

OUR CLAIM

Setting new standards together.

1.3. WHO WE SPEAK TO

Our audience can be divided into these four target groups:



With every piece of content we publish, we aim to:

STRENGTHEN OUR LOVE BRAND

We aim to transform MYTY into a love brand through inspiring stories, lived values, meaningful projects, as well as trust and credibility.

BE AUTHENTIC

We strive to build trust with our audience by delivering accurate information and being true to our brand values and promises.

STRENGTHEN OUR MYTY CULTURE

We want our teams and partners to identify with MYTY by using authentic and approachable language. We are one network and communicate on eye level.

BE ENGAGING

We want to empower our audience and inspire them to engage with us, fostering a sense of community and connection.



We value knowledge from experience. Each and every one of us is committed to the success of our projects. We are not satisfied to simply do things the way they have always been done. We challenge the status quo and are not afraid to produce challenging results. We leverage our interdisciplinary connections to break new ground. We love innovation and we love figuring things out. Our voice is authentic

WE ARE VERSED

We are all about sharing our experience and expertise. We use language that's friendly and approachable, and we're always happy to answer your questions and provide guidance. We want you to feel confident and empowered when you work with us. Our voice is bold

WE ARE CHALLENGING

 We are all about motivating and inspiring you to take action.
 We use language that's confident and bold, and we're not afraid to take risks or challenge the norm. We want to help you achieve breakthrough results that exceed expectations.

Our voice is inspiring

WE ARE GROUNDBREAKING

 We are all about being creative and innovative. We're always looking for new and better ways to do things, and we're not afraid to take risks.
 We use language that's inspiring and visionary, and we're always pushing the boundaries. We want to help you stay ahead of the curve and be a part of the next big thing.

Our voice is authentic ... That means we sound:





HUMBLE

GROUNDED





Our voice is authentic... Get a better feel for the word:

We speak at eye level

▷ We use we, our, you

We make it personal and don't generalize

We use names, faces and personal details

We create a sense of unity

Focus on approachability and identification

We are well versed

 We use our expertise, specialist knowledge and (appropriate) technical vocabulary

We speak like a real person

Keep it conversational and avoid technical jargon and overused marketing phrases

Our voice is bold ... That means we sound:

CONFIDENT



STRONG

CURIOUS

BRAVE





We are confident and use strong words

 However we don't want to be harsh or confrontational

We can back up our statements

▷ We always provide tangible evidence

We keep it short and concise

 Our texts are as short as possible and as long as necessary

Our voice is inspiring ... That means we sound:

ENERGETIC

INNOVATIVE

POSITIVE

EMPOWERING

MOTIVATING





We use a modern language

▷ We use language suitable for the digital industry

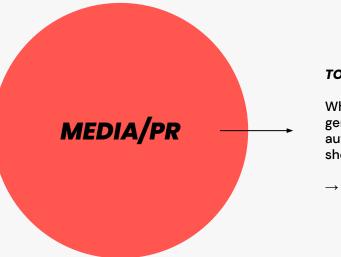
We incorporate empowering words

"We believe...", "You are capable of...", "We strive for excellence..."

We use active voice and avoid passive language

- **DO** Click here to get more information.
- **DON'T** You can get more information by clicking here.

Our brand voice will always remain consistent, but our tone may vary slightly depending on the situation, audience or content type.

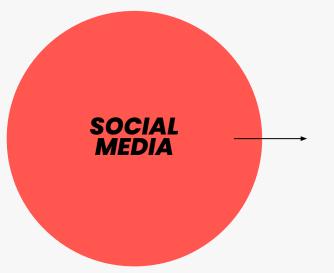


TONE: Professional, Knowledgeable, Authentic

When we communicate with the media and general public, our tone is professional and authentic. We provide accurate information and showcase our thought leadership.

 \rightarrow Let's avoid overused marketing phrases.

Our brand voice will always remain consistent, but our tone may vary slightly depending on the situation, audience or content type.

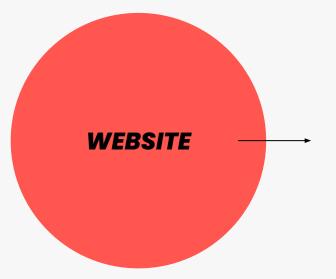


TONE: Conversational, Engaging, Authentic

When we communicate on social media our tone is conversational and engaging. We are professional but don't take ourselves too serious. We want to build a genuine connection with our followers using relatable language.

 \rightarrow Let's avoid engaging in controversial or offensive discussions and maintain professionalism.

Our brand voice will always remain consistent, but our tone may vary slightly depending on the situation, audience or content type.



TONE: Inspiring, Compelling, Authentic

On our website we are energetic and inspirational demonstrating what our network can achieve for our clients. We use persuasive language and compelling calls-to-action, guiding our audience towards taking action.

 \rightarrow Let's find the sweet spot between inspiring content and the feeling of a collaborative network.



2. SPECIFIC GUIDELINES



2.1. CONTENT GUIDELINES | ENGLISH

Our default language is English but...

- With teams & clients: national language
- In international boards/teams: English
- Mgmt Circle (partner meetings): English
- Website: English/German
- Newsletter: English
- Social Media: English
- PR: German

We communicate at eye level

▷ We use we, our, you

We communicate according to our target group

Adapted to the internal/external target groups and channel



2.1. CONTENT GUIDELINES | DEUTSCH

Wir kommunizieren auf Englisch

- Deutsch f
 ür nur deutsche Inhalte
- Anglizismen sind möglich

Wir nutzen die Du-Form

- Zielgruppengerecht und auf Augenhöhe
- "du"/"deine"/"dich" schreiben wir klein

Wir kommunizieren aus der Wir-Perspektive

▷ Wir sind ein Netzwerk.

Wir kommunizieren Gender-inklusiv

- Wenn möglich mit Gender-Doppelpunkt
- Kolleg:innen/Spezialist:innen/Kund:innen

Wir kommunizieren zielgruppengerecht

Angepasst an die internen/externen
 Target Groups und Kanäle



2.2. MYTY TERMS | ENGLISH

MYTY trybe

We call our teams and partners the MYTY trybe.

MYTY Group

We are the MYTY Group or simply MYTY.

We are called:

MYTYVERSE

Our agencies and MYTY trybe are all part of the MYTYVERSE.

Agency network/group, fleet of agencies

We describe ourselves as an agency network, agency group or a fleet of agencies.

2.2. MYTY TERMS | DEUTSCH

MYTY trybe

Wir und unsere Teams und Partner nennen sich MYTY Trybe.

MYTY irgendwas

Wir koppeln Begriffe in Verbindung mit MYTY nicht: MYTY Agenturen, MYTY Mitarbeitende, MYTY Netzwerk, MYTY Projekt, etc.

MYTY Group

Wir sind die MYTY Group oder einfach gesagt: MYTY

We are called:

MYTYVERSE

Unsere Agenturen und MYTY Trybe sind alle Teil des MYTYVERSE.

Agenturnetzwerk, Agenturgruppe, Flotte von Agenturen

Wir beschreiben uns als ein Agenturnetzwerk, eine Agenturgruppe oder eine Flotte von Agenturen.

2.3. GRAMMAR AND MECHANICS



ACTIVE VOICE

- We use active voice and avoid passive language.
 Example:
- **DO** Click here to get more information.
- DON'T You can get more information by clicking here.



CONTRACTIONS (IT'S, WE'RE, THEY'RE)

 We us them when the situation is more conversational. They give our writing an informal, friendly tone.

Example: Hy! It's good to have you here!



NUMBERS

- We use numerals in headlines and headers.
- In body copy, we use numerals for numbers greater than 10 and spell out numbers less than 10 (nine, etc.)



TIME/ DATES

- We spell out the day of the week and the month.
- Examples: The MYTY event will take place at 6.30 pm CET, Monday, January 30, 2023.



BULLETPOINTS

- We add periods if the bullets are sentences.
- No periods if they're fragments or a list of words.
- We capitalize the first letter of the first word regardless.



COLON(:)

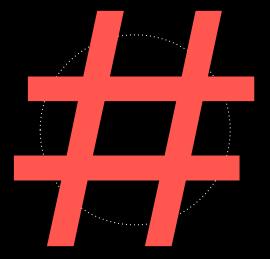
We capitalize the first letter of the following word only if it's part of a complete sentence. If it's just a fragment, don't cap the first letter of the first word. Example:

Our brand values: versed, challenging, groundbreaking Our brand values: They help us tell our story.



2.4. MYTY HASHTAGS

Overall, the key is to be strategic and intentional with your hashtags, and to focus on using hashtags that will help you achieve your marketing objectives.



We use branded hashtags

#MYTY #MYTYgroup #MYTYtrybe #MYTYagency #MYTYmoments #MYTYVERSE #NetworkofOpportunities #SettingNewStandardsTogether

Let's get talking, MYTY trybe!

Thank you.

